

1 Phone system

You get the best of all worlds with the Allworx 10x phone system — full PBX and Key system features, support for analog and VoIP phones at the same time, even multi-site calling and access for remote users.



“I like the full integration of everything — the voicemail, the email, the wireless.”

Tim Irwin, President, Paradigm Lasers

PBX and Key system features. Mix and match your favorite features from both PBX and Key systems. The Allworx 10x supports multiple-line phones, and the phone system is password protected for security and easy management.

VoIP (Voice over Internet). Save big money on long distance calling by utilizing the built-in VoIP functionality.

Multi-site calling. Eliminate call charges and keep connectivity high. Each Allworx 10x can connect to other 10x units, up to 100 sites. Calls between sites are free over the Internet.

Voicemail. Virtually unlimited storage for messages. Up to 16 callers can access voicemail at the same time.

Direct Inward Dialing. DID allows each extension to have a direct number so callers can contact individuals directly, bypassing the auto attendant.

Customized call routing. Route your calls to follow you or forward to co-workers — the call moves as designated until it is answered.

Unified messaging. Allworx simplifies voicemail and email communications. You can review, retrieve and respond to all your messages — voicemail, email, and meeting requests — from a single Inbox or phone call. Text-to-speech capability lets users review and respond to email over the phone.

Remote users. Whether you're in the office or out, you get the same functionality as local users (depending on the type of phone). Use an Allworx VoIP phone for maximum functionality.

100 users plus 100 extensions. Allworx provides full access to system features like unified messaging and calendars to 100 users with any combination of analog or VoIP phones. Allworx also provides 100 more extensions for areas that simply need the ability to send or receive calls, such as conference rooms.

Presence management. Allworx gives you seven unique phone presences (At A Meeting, At Home, Away, Busy, In Office, On Business Trip, On Vacation). Each presence setting forwards calls to you the way you choose, and lets co-workers know your status.

Nine or more incoming lines. With three fixed Central Office (CO) incoming lines and six dual mode ports, you can have nine incoming phone lines, expandable up to 33 lines.

Dialing plans. Programmable dialing plans can easily route calls through your lowest-cost telephone provider, whether via ITSP using VoIP or traditional CO lines.

Auto attendants. Create up to nine auto attendants, with unique corporate or time-specific greetings.

Call tracking. Access and analyze a detailed telephone log; export data to Excel or any standard spreadsheet program.

Conference calling. Maximum of three simultaneous three-way conference calls using analog phones. Each IP phone on the network can support its own three-way conference call.

Call queues. Allworx supports 10 queues of 16 calls per queue, with advanced status and reporting features (sold as an option).

For more detailed information, call 1-866-ALLWORX and request the Allworx 10x Product Specification Sheet.

2 Network server

Allworx combines all of your network needs into one comprehensive package that serves up to 100 users and supports your printers, fax machines, phones, special applications servers and other peripherals.



“We were able to merge all our systems into one and it cost about one-third less.”

Dan Coffman, Owner, Alpha Real Estate

LAN network server. Manages a fully secured LAN subnet, supporting your connected PCs, phones, printers, fax machines and other peripherals. Stores shared and network-specific data on the 80GB hard drive.

WAN/Internet access. Provides public WAN interfaces to external networks. Built-in NAT/PAT protocols provide powerful protection from hackers.

Firewall SPI security. Enterprise-class packet handling technology maximizes network security.

Spam blocker. The Allworx administrator can easily train the system to recognize spam, isolating spurious messages.

Email server. Manages receipt and distribution of users' email, supporting both POP3 and SMTP Internet email standards. Compatible with Microsoft Outlook/Express.

File server. Automatically makes a company shared folder and individual folders for each user, creating a central network location to store company files.

Integrates with your existing systems. Use parts of your existing network infrastructure linked to Allworx, or let Allworx run everything. You can use as much Allworx functionality you need.

Full VPN support. The Virtual Private Network option allows users at remote locations to access the office Intranet over a secure connection at a lower cost than leased lines or other alternatives.

Full access from remote locations. Log in to Allworx via VPN and get full functionality (email, calendaring, shared files, etc.) — workers can truly telecommute from remote locations.

Automated backup. Allworx OfficeSafe™ is included with your system, enabling automated, scheduled backup of your shared files, contacts, voicemail and system files. Additional back-up options such as mirrored disk and uninterrupted power supply are available as options.

Fax support. Plug a fax machine into the Allworx unit to create a dedicated fax line. When the line is free the system automatically utilizes it (as needed) for outgoing calls.

Website hosting. Supports internal Intranet and external Internet sites with full HTTP and FTP functionality.

Intranet sites. At installation, Allworx automatically launches two Intranet sites: a corporate Intranet site giving access to shared calendars, files and corporate info; and a password-protected administrative site for managing system settings.

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3 Message center

The Allworx Message Center saves you time and effort with group calendaring, contact management, and much more. We've streamlined tasks like information sharing and group planning, essentially adding hours to your work week.



“The calendaring feature is well designed and intuitive to use. I find this calendar interface much better than Lotus Notes.”

*Ray Love, President and CEO,
Software Technologies*

Client software. The Allworx software comes standard with common business tools, including email, group calendaring, and contact management. In addition, we allow voicemails in your email, personal reminders, shared folders, and much more.

Group calendaring. Scheduling meetings has never been easier — with a few clicks, view everyone's schedule. Then create and track meeting requests via email.

Contact management. With a single shared database, everyone in your company can have access to the most recent customer and supplier data. This will greatly enhance your relationship management efforts.

Shared files. Each user can make critical documents available to the team over the Intranet, saving paper, money and time. Share documents with trusted customers and suppliers over the Internet.

One InBox. Text-to-speech capability lets users review and respond to email over the phone. Or, voicemail can be directed to a user's email and heard as a “voice” email.

Allworx messaging. Receive voicemail and email in one InBox — check voicemail at your computer, on the road listen and respond to email with your cellphone.

MS Outlook compatibility. Allworx is compatible with third-party email systems like Microsoft Outlook/Express.

Personal reminders. Allworx can track your to-do list and automatically remind you of meetings or deliverables.

Central reservations. When scheduling meetings, rooms and resources are at your fingertips — you'll instantly know what space and which assets are available.

TAPI compliant. Allworx features Telephony Application Programming Interface (TAPI) phone integration — TAPI is the interface standard adopted by both the computer software and telephone industries. Allworx TAPI is also compatible with other contact management software solutions (available Q4 2006).

Customized call routing. Define up to seven call routing scenarios (At A Meeting, At Home, Away, Busy, In Office, On Business Trip, On Vacation). Use Message Center software, company Intranet, voicemail or your phone handset to easily change call routing scenarios.

Centralized document storage. Use the Allworx server to store common documents — like HR forms, company policies and brand guidelines — for company-wide access and maximum efficiency.

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