

CONVERSip™

MP

10000

Media Platform





## Empowering the High Performance Organization

In today's competitive marketplace, selecting the right communications platform is a decision critical to the success of your business. Providing the vital link between you and your customers, the CONVERSip MP1000 Media Platform supports a variety of functions that help your enterprise control costs, increase productivity, improve customer satisfaction and drive revenue growth. Designed for small offices or branch offices with 4 - 40 employees, the MP1000 is easy to use and maintain.

This all-in-one platform provides a fully integrated solution for all your communications needs. The MP1000 design incorporates LAN telephony, an 8-port gateway, auto attendant, unified messaging, unified call distribution, browser-based administration and software upgradeability, into a single platform, eliminating the need to purchase, implement and manage multiple devices. In addition, the all-in-one design makes accessing important features quick and easy because it eliminates integration issues typically associated with interfacing several stand-alone platforms.

## Controlling Costs

The MP1000 provides enterprises with enhanced communications services while reducing communication costs – whether employees are onsite, traveling or working from home. Voice over IP (VoIP) calls placed over a corporate intranet or the public Internet virtually eliminate long-distance charges. All voice, data and multimedia traffic runs over standard Ethernet cabling, allowing your business to leverage a single IP infrastructure, reducing network management and maintenance expenses.

The MP1000 also reduces administrative costs – its browser-based interface makes common administration tasks simple. Non-technical staff can perform routine maintenance such as adding new users or amending the corporate greeting to mention a new product or add a holiday message. The MP1000 can automatically answer and route incoming calls, freeing up personnel to work on more important projects. Service personnel can remotely diagnose technical issues and perform system upgrades, increasing system uptime and decreasing costly onsite service calls. By simplifying maintenance and liberating your staff from everyday communication tasks, the MP1000 reduces service charges and enables your workforce to pursue higher-value activities.



## Igniting Productivity

The MP1000 also provides a number of tools to help your employees become more productive. Its intuitive web browser interface lets users easily setup speed dial numbers, manage messages and automatically forward calls. The integrated unified messaging capability helps employees become more responsive than ever. Users can retrieve and respond to voice and email messages while in the office, at home or on the road from their telephone or PC. Comdial's EP200 Multimedia Endpoint provides a myriad of communication options, all at the click of a button. In addition to supporting voice communications, it also allows users to Instant Message an urgent question to colleagues and solicit immediate feedback. And when words are simply not enough, the EP200 can establish a video call, allowing users to richly exchange ideas through visual expression.

By leveraging the power of the Internet, the MP1000 helps your employees do more – no matter where they are located. Whether they have our newly-designed EP300 Voice Endpoint in their business or home office or are using the EP200 at an airport WiFi hot spot, users have complete feature functionality.

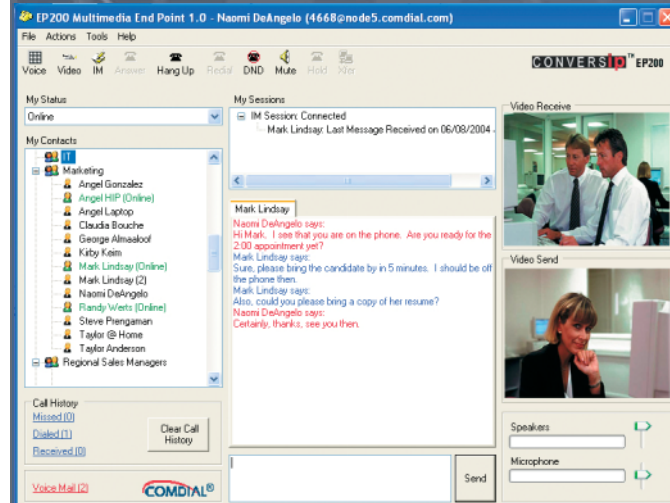
## Impress Your Customers

As a fully integrated business communications solution, the MP1000 delivers the tools needed to present a professional corporate image to efficiently attract and retain customers. Collaboration tools like video conferencing and instant messaging accelerate employee decision-making, reducing the time required to respond to customer issues. Unified messaging capabilities and call forwarding further reduce customer response time. Combined, these functions yield improved customer satisfaction and result in increased revenue opportunity.

## Built on Internet Standards

The CONVERSip product line is based on the broadly adopted Internet standard called Session Initiation Protocol (SIP). SIP enables simplified application integration and delivery of new multimedia services. Standardization leads to greater choice and reductions in cost of ownership.

SIP achieves all this by establishing, modifying and terminating "sessions" over IP networks. These sessions could be as basic as a telephone call or as complex as a multi-party mixed media session. Employees need to manage just a single address for all communications services and the enterprise can implement presence-based services like Instant Messaging, unleashing the full potential of employee collaboration. Comdial embraces SIP and other industry standards so you can safely deploy the MP1000 while protecting your investment and complying with open systems standards.



## Features

- Auto Attendant
- Automatic Extension Allocation
- Busy Lamp Field
- Call Forwarding
- Call Hold
- Caller ID
- Call Park
- Call Waiting
- Do Not Disturb
- Flexible Numbering Plan
- Hunt Groups
- Instant Messaging\*\*
- Intercom
- Message Retrieval via Phone or e-mail (.wav file)
- Message Waiting Indicator
- Multi-Line Appearance
- Multiple Outgoing Greetings
- Music on Hold: 3 Built-In Musical Selections
- Mute
- Night Service
- Personal Speed Dial
- Presence Management\*\*
- Redial with History
- Remote System Backup & Restore
- Remote System Upgrades
- Ring Groups
- System Speed Dial
- Video Calling\*\*
- Web-Based Administration for Technicians, End Users
- Web-Based Help for Technicians, End Users
- 3-Party Conferencing\*
- 4 or 8 Port IP-PSTN Gateway
- 4 or 8 Port Voice Mail



## Protecting Your Business Investment

The MP1000, as part of our CONVERSip product family, provides full endpoint interoperability with our more scalable MP5000, allowing future migration options. We offer extended warranties, along with investment protection and software assurance agreements, so you can focus on growing your business without worrying about technology obsolescence.

## Technical Specifications

- PSTN Connectivity (8 FXO RJ-11 ports)
- LAN Connectivity (10BaseT Ethernet)
- Codec Transcoding (G.711)
- Web-based Configuration Manager
- IP Telephony Support (up to 100 SIP endpoints, including EP200 Softphone)
- IP Transport and Management Protocols (TCP/IP, UDP, HTTP, RTP, RTCP)
- 300 Hour Voice Mail Storage
- FCC part 15 class A, FCC part 68, UL, UL-C
- Environmental: 0°C - 50°C, Hum: 90% NC
- External Power Supply (100-240 VAC, 50/60Hz)
- Height: 2.5 in (1U), Length 16 in, Depth 8 in.

\* Available on the CONVERSip EP300 Voice IP Endpoint

\*\* Available on the CONVERSip EP200 Multimedia IP Endpoint



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