



iNterchange™ Unified Messaging by Comdial

Messaging Without Boundaries

Unify Your Messaging to Increase Your Efficiency

Comdial's Interchange is a unique solution that allows you to access and even respond to all your faxes, e-mail, and voice messages, from any phone or computer. So no matter where you are, you can access all your messages instantly and easily from a universal message box. Making your work easier, your customers happier, and your bottom-line more impressive.

Interchange truly integrates all your messages. So when you return to your desk, the messages you deleted by phone are still deleted, messages you read remotely are still saved, and any responses you sent are logged and easy to reference. Your message status is always consistent because Interchange establishes one universal message box using Microsoft® Outlook®.

A Single, Simple System

It sounds complex, but in fact, Interchange requires no special training. If you are already familiar with how to use a telephone and a basic e-mail program, you already know how to access your messages with Interchange. It was carefully designed to become a seamless part of your network or enterprise. It delivers tremendous value by combining rich features and complete integration with your existing business telephone systems, without disturbing your stable network.

Benefits at a Glance

- Easy-to-use universal Microsoft Outlook in-box
- One-step access to faxes, e-mail and voice mail
- Easy remote accessibility from your favorite device
- Improves mobile employees' accessibility
- Increases response flexibility
- Improves overall productivity

COMDIAL®
The Rising Star™

The Advanced Features of Interchange Give You:

- Ability to listen and reply to e-mail over the phone— from anywhere
- Access to voice messages and faxes via e-mail
- Ability to print faxes or e-mail on any fax machine from any phone
- Stability and ease of Windows NT® architecture
- Exchange Administration capability from anywhere on the LAN
- Simple connectivity through use of standard TCP/IP
- Complete functionality with any POP3 e-mail server using SMTP
- Excellent scalability from 100 to 10,000 users

Specifications

Network Protocol: TCP/IP

E-mail Server: POP3*

Client OS: Windows® 95

Windows 98

Windows NT

Windows 2000

Client E-mail: Outlook 98**

Outlook 2000

*For complete functionality, the e-mail package must use SMTP when sending e-mails.

**Outlook must be installed in Corporate or Workgroup mode.

Standard Features

Port Capacity: 4-64

Storage Hours: 100+

Mailboxes: 100 or 10,000

Phone System Integration: 100+

Telephone User Interface: Yes

Graphical User Interface: Yes

Message Recording: Yes

Message Playback: Yes

File Types: .WAV =voice mail

.TIF = fax

Year 2000 Compliant: Yes

Comdial Systems Supported: FXS, FXT, DXP, and DXP Plus

Optional Features

Category	Feature
Fax	Fax Mail
Fax	Fax Distribution
Fax	Desktop Faxing
Interactive Voice Response	Talking Classified Service
Text-to-Speech	E-mail reader
Outbound Dialer	Outbound Telemarketing Module
Call Control	Visual Call Management
Automatic Call Distribution*	Call Distribution
Web*	Browser Integration
Web*	Streaming Audio

*Available in next version.

COMDIAL®
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