



SVMi-8

Samsung's Newest "In-Skin" Voice Mail Product

Introducing SVMi-8, Samsung's fully integrated voice processing system. This "in-skin" system combines the features of an auto attendant and voicemail to allow your company to increase its productivity by efficiently managing its busy call traffic.

A derivative of our popular SVMi-4, the SVMi-8 adds an additional 8 ports and up to 1000 mailboxes to your telephone system. Specifically designed to incorporate into Samsung's DCS, DCS 50si and iDCS 500 telephone systems, the SVMi-8 provides full integration capabilities and features unlike any other voicemail system in the market today.

Combining SVMi-8's features with the functionality of Samsung's DCS and iDCS product lines, Samsung offers feature rich business systems to propel your company into the 21st Century.

I N F O R M A T I O N G U I D E

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Samsung's SVMi-8 Features

SVMi-8 Features

Access Manager

- Call Blocking
- Call Forwarding
- Day / Night Personal Greeting
- Find Me
- Follow Me (Off Premises Transfer)
- Hold for Busy Station
- Multiple Personal Greetings (9)
- Park and Overhead Page
- Stored Telephone Numbers
- Weekly Availability Schedule

Administration Features

- Activity Display
- Administrator's Mailbox
- Auto Delete Subscribers
- Automatic Setup
- Back Up and Restore
- Default Operation
- Password Security
- Programming - On Site or Remote
- Subscriber Database
- System Reports
- Voice Prompted Programming
- Voice Studio

VoiceForm Questionnaire (Q&A)

- VoiceForm
- Playback Header Prompt
- Multiple Response Destinations
- Team Transcription
- Unlimited Questions

Audiotext Features

- Audiotext
- Audiotext Librarian
- Automatic Announcement Delete
- Announcement Replay

Auto Attendant Features

- Alphabetic Directory (Multiple)
- Auto Attendant Routing
- Automatic After Hours Answering
- Announce Hold Position
- Announce Hold Time
- Camp On Support
- Direct to Mailbox
- Holidays and Special Events
- Incoming Call Overflow
- Interruptible Voice Prompts
- Maximum Greeting Length
- Multiple Call Handling
- Multiple Language Support
- Operator Access
- Single Digit Call Routing

System Features

- Caller ID Compatible
- Expandable
- Fax Detection and Transfer
- Flexible Numbering Plan
- Keypad Display and Soft Key Support
- MOH Supply
- Multiple Mailbox Support
- Operating Mode
- Oriented Call Processing

- Operating Mode Override
- Proprietary Design
- Recordable System Prompts
- Schedule Table
- Synchronized Clock

Voice Mail Features

- Answer Machine Emulation
- Auto Conversation Record
- Auto Forward
- Auto Log In
- Auto Message Play
- Broadcast
- Call Back
- Call Forward to Voice Mail
- Call Record
- Call Back Request Messages
- Date and Time Stamp
- Delivery Imperative
- Direct Messaging / Quick Memo
- Distribution Lists
- Extended Prompting
- External Number Notification
- External Pager Notification
- Future Delivery
- Group and Sort Messages Prior to Play
- Individual Mailbox Greeting
- Individual Mailbox Name
- Individual Mailbox Password
- Individual Defined Mailboxes and Extensions
- Maximum Number of Messages
- Message Address Verification
- Message Counter
- Message Delete
- Message Delivery Options

- Message Fast Forward
- Message Forward with Append
- Message Length Controls
- Message Pause
- Message Play Order
- Message Replay
- Message Reply
- Message Retention Time by Subscriber
- Message Retrieve
- Message Rewind
- Message Save
- Message Send
- Message Scan
- Message Skip
- Message Undelete
- Message Waiting Light Indication
- Multiple Subscriber Mailboxes
- Name Addressing
- New / Old Selection
- Message Alert Notification Schedule
- One Touch Access
- Pager Notification Schedule
- Personal Customized Options
- Personal Mailbox Administration
- Private (Confidential) Messages
- Quick Memo
- Reminder
- Reply Required
- Retrieve Public Caller
- Return Receipt (Certified Message)
- Self Memo / Reminder
- Self Memo / Reminder Categories
- Speed Control
- Subscriber Workload Manager
- Until... Scheduling
- Urgent Messages
- Volume Control

Voice Mail Features

Answer Machine Emulation With a DCS keyset, you can monitor messages being left in your voice mail box through the speaker of your telephone, just like screening a call on your home answer machine.

Broadcast The system administrator can broadcast a message to everyone in the system.

Call Back Press one key and automatically call back the person who left you the message.

Date and Time Stamp Each message you receive will be stamped with the time and date of its arrival.

External Notification When you have messages in your mailbox, you are alerted at your cell phone, home phone or a pager.

Individual Mailbox Greeting Each mailbox has its own personalized individual greeting recorded in the your voice.

Message Counter Every time you access your mailbox, you are told the number of new and old messages.

Message Scan When you retrieve your messages, you can easily 'scan' through them. The first few seconds of each message will be played, and then it will go to the next message.

Message Fast Forward and Rewind Easily skip through a message if you are looking for a specific piece of information.

Message Forward With Append Messages can be forwarded to other mailboxes in the system with introductory remarks.

Message Pause You can simply pause the message at any time while listening to your messages.

Message Retrieve Any sent message can be canceled before the recipient has received it.

Message Skip When listening to new messages, you can quickly search for a specific message, and still save all the new messages as new.

Message Undelete Undelete will retrieve messages that have been previously deleted that day. No more losing valuable messages forever by pressing the wrong button.

Message Waiting Light Indication An instant indication on your keypad tells you when you have new messages. Press one button and connect with your voice mail.

New or Old Message Selection Access your mailbox and you can choose to listen to either new or old messages.

Personal Mailbox Administration Change settings for your mailbox any time you like, from any phone anywhere in the world.

Quick Memo / Direct Messaging It is easy to leave messages for others in the office. Access mailboxes without calling the extension first.

System Features

Alphabetic Directory Callers who do not know your extension number but know your name may enter the first few letters of your name and then easily be transferred.

Audiotext Audiotext allows you to provide information only, without giving the option to record a message.

Automatic After Hours Answering The main greeting changes from the day to night greeting automatically.

Caller ID Compatible If you have caller ID, the SVMi-8 captures the caller ID and saves it in your voice mailbox with each message. Then you can call back the person leaving the message.

Incoming Call Overflow You can answer any or all lines immediately or answer only the calls that your operator does not pick up.

Keypad Display and Soft Key You will be able to navigate through the SVMi-8 menus using the keypad display and the soft keys below the display to respond to the prompts.

Recordable System Prompts You can add or record some prompts to suit your particular business.

Synchronized Clock The SVMi-8 clock is responsible for providing each message with a date and time stamp. Changing between day and night modes is always synchronized with the phone system.

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