



Affordable Voice Messaging Designed Specifically for Your AT&T Merlin™.

FULL FEATURED VOICE MESSAGING

IMMEDIATE MESSAGE NOTIFICATION AT YOUR DESK, TO A PAGER, OR TO AN OFF-SITE NUMBER

AUTOMATED CALL ROUTING AND MESSAGE TAKING

CUSTOMIZED BUSINESS AND AFTER-HOURS GREETINGS AND CALL HANDLING.



WHY PUT YOUR CUSTOMERS ON HOLD?

Like many small businesses, you may handle up to 70% of your sales over the telephone. During peak call periods your customers may not get the level of service you'd like to give them. The phone rings too many times - or worse - callers are put on hold.

And, after hours or on weekends, your calls may go unanswered.

VOYSYSTEM IS THE ANSWER.

Voysystem enables you to improve your business relationships, extend your business hours, and increase your efficiency.

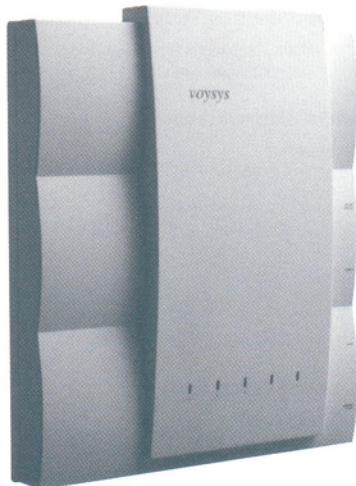
With Voysystem taking messages, your receptionist will be free to handle first time callers or customers needing

special attention. Callers will find that leaving confidential and detailed voice messages will allow you to better respond to their needs.

Voysystem can help you market your products and services by providing easy access to recorded information. You can customize the way calls are answered and handled during and after business hours.

Using state-of-the-art electronic telephone emulation technology, you receive quick notification of new messages via the Merlin telephone message waiting light or by a voice announcement. If you are out of the office, Voysystem can notify you of new messages by calling a pager or another telephone. With advanced features such as urgent and certified receipt, Voysystem allows you and your employees to handle important messages in an expedient way.

Just as important, Voysystem is affordable and protects your investment in AT&T Merlin telephone equipment.



voysystem



Voysystem Features

INTELLIGENT CALL PROCESSING

- Answers each business line after a user defined number of rings
- User recorded company greetings for Business and Non-Business Hour operation
- Name directory for dialing assistance
- Configurable single digit menus for different Business/Non-Business Hour applications

CALL ANSWERING AND MESSAGE TAKING

- Takes messages for unanswered or busy telephone extensions
- Options to return to operator or dial another number before and after leaving a message.
- Callers may mark messages urgent for priority notification

COMPREHENSIVE VOICE MESSAGING

- Complete message controls: Listen, Pause, Rewind or Forward, Replay, Skip
- Immediate reply by messaging or calling to mailbox owners

- Undo deleted messages
- Urgent and Certified Receipt delivery options
- Message Waiting Indication Light or voice notification at your telephone
- Off-site message notification to pager and/or telephone
- User recorded Personal and Alternate greetings
- Time and Date stamp on each message
- Security - up to 8 digit passwords
- Guest Mailboxes for customers, or employees with no extensions
- Dial pad commands conform to Voice Messaging User Interface Standard (VMUIF)

EASY INSTALLATION

- Administer and program from any touch tone telephone
- Mailbox users self-program with easy to follow instructions
- Easy to follow audio guide to building custom call processing applications

SYSTEM SPECIFICATIONS

Telephone System Integrations

- Merlin 206, all versions
- Merlin 410, all versions
- Merlin 820, all versions
- Merlin Plus, all versions
- Merlin 1030/3070, w/Feature Modules 1, 2, 4, and 5

System Configurations

- 2 Port Voysystem
 - Processes 2 simultaneous calls on up to 8 incoming business lines
 - Up to 6 hours of message storage
 - Requires up to 2 unused voice terminal jacks on Merlin Control Unit
- 4 Port Voysystem
 - Processes 4 simultaneous calls on up to 30 incoming business lines
 - Up to 13 hours of message storage
 - Requires up to 4 unused voice terminal jacks on Merlin Control Unit

System Options

- 4 Port Expansion Upgrade Kit
 - Upgrades 2 port system to 4 port system, increases message storage to 13 hours
- Control Unit Upgrade Kit*
 - Upgrades 4 port Voysystem to Merlin 1030/3070 integration
 - Processes 4 simultaneous calls on up to 30 incoming business lines
- Message Waiting Panel Kit**
 - Provides message notification to a centralized location

Physical Dimensions

- Voysystem
14 in. x 12 in. x 3 in.
- Message Waiting Panel
5.75 in. x 6.5 in. x 1.7 in.

Weight

- Voysystem — 5.5 lbs.
- Message Waiting Panel — 1.1 lbs.

Operating Environment

- +40°F to +104°F (+5°C to +40°C), 5% to 95% Relative Humidity; non-condensing
- 120 VAC, 60 Hz

Agency Compliance

- FCC, part 15, class A and part 68
- UL Approved

*Requires version 1.6 System Software

**Not supported for Merlin 1030/3070